Web Portal User Manual

English (United States)

*Ford* TRUCKS

	U
Password	
test	
Username	

Log in

Click here to experience connectivity features via demo account.

<u>Go to www.connectruckglobal.com</u> website and click «Login» with your username and password.

F-MAX

	English (United States)
Username	C Türkçe
test	English
Password	Italiano
	Čeština
Remember Me	Reset My Password

#### Log in

F-MAX

Click here to experience connectivity features via demo account.

**Find** TRUCKS

You can change the language from the login page.

Map Screen

#### CONNECTRUCK 🖪 Truck Driving Reports 🔨 Truck History 🚢 My Fleet 🌄 Vehicle Health 🔊 Tachograph





You can see the locations of your vehicles and search them from the search bar on the top left corner.



If you have vehicles that have not started data transmission yet, you can see their list in the "Vehicles without Location Info" menu. If all the vehicles defined in your account are transmitting data, this list will be empty.



You can access basic information such as current speed, engine operating hours, and total driving distance by clicking on the vehicle icons. Click on the "Vehicle Information" button to see more detailed information.



You can see information such as your vehicle's average fuel consumption and tire pressure in the card that opens on the right side of the screen.

Truck Driving Reports Screen

#### CONNECTRUCK III Truck Driving Reports 🚯 Truck History 🚢 My Fleet 🌄 Vehicle Health 🔚 Tachograph



You can access more than 30 different data about your vehicles by clicking on the "Vehicle Driving Reports" menu. The screen opens with the "Daily Report" for the last 24 hours. If your vehicle has not generated data in the last 24 hours, it will not be listed in the table.

CONNECTRUCK I Truck Driving Reports	Truck History 🎛 My Fleet 💽 Vehicle Healt	h 🔝 Tachograph						Θ α ε	
Date Interval 12/1/2023 12/25/2023	Number Plate Chassi	Truck	Average Fuel Consumption (L/100 km)	Trip Distance (km)	Average Vehicle Speed (km/h)	Engine Working Hours (hour)	Average Axle Weight (t)	Average Vehicle Weight (t)	
Vehicle Selection Multiple selections	34FRD35 / KMM93120		28.2	کی 7961	58.2	で 通知 104.4	6.9	<b>26.6</b>	
Daily Daily Hourly	34FRD34 / KJM93532		29.3	ومی 6748	52.5	97.8	6.2	<b>23.4</b>	
All Daily Report									
Driving Evaluation Consumption Report Efficiency Report	Vehicle Detail Please select a vehicle from the table above 30 29.1		Num Ch	ber Plate assis No	34FRD35 KMM93120	Parameter Selec Date Interval	tion A	Average Fuel Consumpt >	

To access more detailed data, expand the date range on the left, then select the vehicles whose data you want to see and select "All" from the «Reports» menu.

Number Plate Chassi • 34FRD35 / KMM93120	Truck	Average Fuel Consumption (L/100 km)	Trip Distance (km)	Average Vehicle Speed (km/h)	Engine Working Hours (hour)	Average Axle Weight (t)	Average Val <mark>icle</mark> Without	
34FRD35 / KMM93120								
		28.2	<b>7961</b>	58.2	(之) (憂) 104.4	6.9	<b>26.6</b>	
34FRD34 / KJM93532		<b>ک</b> ا 29.3	ومی 6748	52.5	② 低勤 97.8	6.2	<b>23.4</b>	
<b>Vehicle Detail</b> Please select a vehicle from the table above		Number Plate Chassis No		34FRD35 KMM93120	Parameter Select Date Interval	tion 2023-52 (2	Average Fuel Consumpt ~ -52 (25.12.2023-31.12.2023) ~	
	Vehicle Detail Please select a vehicle from the t	Vehicle Detail Please select a vehicle from the table above	Vehicle Detail       Number of the table above         Vehicle from the table above       29.1	Vehicle Detail       Vehicle from the table above         29.1	Vehicle Detail       Number Plate       34FRD35         Please select a vehicle from the table above       29.1	StarkD34 / KMM93352       Image: Constraint of the system       Image: Constart of the system       Image: C	Vehicle Detail       Number Plate       34FRD35       Parameter Selection         Please select a vehicle from the table above       Number Plate       34FRD35       Parameter Selection         20       29.1	

You can examine the average values of more than 30 parameters of <u>your selected vehicles</u> in <u>the date range you select</u> and download the daily breakdown by clicking the Excel button at the top right.

![](_page_12_Figure_0.jpeg)

When you scroll down the screen, you can view the <u>weekly change</u> chart of the parameters of your chosen vehicle by clicking on it in the table above.

![](_page_13_Figure_0.jpeg)

By hovering over the value on the date you want, you can see the average values of the relevant day in the window that opens.

Chassis No	Date	Average Fuel Consumption (L/100 km)	Trip Distance (km)	Average Vehicle Speed (km/h)	Engine Working Hours (hour)	Average Axle Weight (t)	Average Vehicle Weight (t)	Average Ur Consumption (L/
KMM93120	1.12.2023	25.1	456	61.7	6.4	8.1	23.7	1.3
	2.12.2023	-	-	0.0	0.9	3.8	-	-
	3.12.2023	-	-	-	0.9	2.7	-	-
	4.12.2023	-	-	0.0	1.6	3.6	-	-
	5.12.2023	25.0	459	61.3	6.0	6.7	24.1	1.3
	1 1			1. 2 8	2		1	

In the detail table at the bottom of the screen, you can see the daily driving data of the <u>vehicle you selected above for the date</u> <u>range you selected</u>. Lines appearing as «-» indicate that there is no work on that day or that the relevant feature is not available in the vehicle.

#### CONNECTRUCK 🖪 Truck Driving Reports 🕘 Truck History 🚢 My Fleet 🚾 Vehicle Health 🔊 Tachograph

![](_page_15_Figure_1.jpeg)

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You can customize your report by blue-clicking the data you want to see and removing the data you do not want to see from the «Report Data Details» menu on the left of the screen.

Truck History Screen

#### CONNECTRUCK 🖪 Truck Driving Reports 🕤 Truck History 🚢 My Fleet 🔹 Vehicle Health 🔊 Tachograph

Vehicle Selection	
34FRD34 / KJM93532	
Date	

Date	Violation
23.12.2023 11:16	Speed Violation
23.12.2023 11:18	Speed Violation
23.12.2023 11:20	Speed Violation
23.1 <mark>2.2023</mark> 11:22	Speed Violation
23.12.2023 11:28	Speed Violation
23.12.2023 11:30	Speed Violation
23.12.2023 11:36	Speed Violation
23.1 <mark>2.20</mark> 23 11:38	Speed Violation
23.12.2023	Speed Violation

![](_page_17_Figure_5.jpeg)

By clicking on the «Vehicle History» menu, you can see the historical routes of your vehicles for the last 30 days. You can examine the locations in more detail by zooming in and out on the map.

#### CONNECTRUCK 💀 Truck Driving Reports 🕙 Truck History 👫 My Fleet 💽 Vehicle Health 🔝 Tachograph

![](_page_18_Figure_1.jpeg)

When you move your mouse over the location pins, you can access the details of your vehicle in the relevant location.

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#### CONNECTRUCK 📴 Truck Driving Reports 🕙 Truck History 👫 My Fleet 💽 Vehicle Health 🔊 Tachograph

![](_page_19_Figure_1.jpeg)

![](_page_19_Figure_2.jpeg)

You can see the details of your vehicle's violations in the table on the left of the screen. It shows speed violations (over 90km/h), tire pressure warnings, and sudden drops in fuel levels.

![](_page_20_Figure_0.jpeg)

By clicking on the «Fleet» tab, you can see the average summary data of all vehicles in your fleet within the date range you selected.

![](_page_21_Figure_0.jpeg)

You can click on the «Vehicle List» button to see the relevant data in a summary table.

![](_page_22_Figure_0.jpeg)

You can click the "Heat Map" button to see the routes your fleet travels in the selected date.

Vehicle Health Screen

CONNECTRUC	Truck Driving Reports	Truck History 👫 My Flee	Vehicle Health	<b>Tachograph</b>					<b>e</b> u i
Vehicle Health	Critical Action Soon	Good	Summary Good 60%		Action So 309	2001 76	•	Critical	⊗
Last Data Retrieved Di	a a a a a a a a a a a a a a a a a a a								i
Search		Q, Ve	hicles		✓ Companies	✓ Critical	On 🥌 Action Soon On 🧲	Good On	
Details	Vehicle Health	Chassis No		Vehicle Name	Issues for Service				
<b>≡</b> •9	S Critical	NMOKCXTP634DEN	1041	34 DEMO 41	<ul> <li>Engine combustion alert. Ple</li> </ul>	ase visit the nearest Ford Trucks service.			
<b>≡</b> 49	Action Soon		1042	34 DEMO 42	> APU (Air Pressure Unit) sho	uld be checked. Please contact with Ford	Trucks service.		
<b>•</b>	Action Soon		1043	34 DEMO 43	> Please contact with Ford Tr	ucks service.			
<b>■</b> 49	Action Soon		1044	34 DEMO 44	> A field service action is avali	able on the vehicle. Please contact with F	Ford Trucks service.		
<b>≡</b> 49	🖉 Good		1035	34 DEMO 35					
i≡ 43	Good Good		1036	34 DEMO 36					
i≡ 49	Sood		1037	34 DEMO 37					
i≡ 49	Sood		1038	34 DEMO 38					
<b>≡</b> •9	Sood		1039	34 DEMO 39					
<b>≡</b> 49	Sood	NMOKCXTP634DEN	1040	34 DEMO 40					

You can follow the health status of your fleet in detail in the «Vehicle Health» menu. You can review the percentage summary of your vehicle health in the «Summary» section.

CONNECTRUCK	Truck Driving Reports 🚯	Truck History 🏼 🎎 My Flee	et 🔽 Vehicle Health 🔝 Tachog	aph				Θ 🛛 🖻
Vehicle Health			Details			: ; ;	×	
	Critical Action Scon	Sood	NMOKCXTP634D 34 DEMO 41 Show on map	EMO41			Critical 10%	⊗
	3		Combustion Health	8	Critical	> Engine combustion alert. Please visit the nearest Ford Trucks service.		
			E-Apu	0	Good			
			Brake Pads	0	Good			
			Torque Availability	0	Good			
Last Data Retrieved Date	a: 25/12/2023 15:30:15		State of Charge	0	Good			<u></u>
Search		٩	Engine Oil Level	0	Good		3cod On	
Detail	Vehicle Health	Chassis No	Engine Smart Maintenance	0	Good			
i≡ 49	Critical	NMOKCXTP634D	Mechanical Maintenance	0	Good			
i≡ -9	Action Soon					ОК		
i≡ 49			M043	34 DEM	0 43	> Please contact with Ford Trucks service.		
<b>≡</b> 49	Action Soon		MO44	34 DEM	0 44	> A field service action is available on the vehicle. Please contact with Ford Trucks service.		
<b>≡</b> -9	Good Good		M035	34 DEM	0 35			
<b>≡</b> -9	Good Good		M036	34 DEM	0 36			
≡ -9	Good		M037	34 DEM	0 37			
≡ -9	Good		M038	34 DEM	0 38			
<b>≡</b> •9	Sood		M039	34 DEM	0 39			
≡ 49	🖉 Good	MMOKCXTP634DE	MO40	34 DEM	0 40			

The vehicle health menu has been prepared to give advance warning before any malfunction occurs in your vehicle. Visit the page daily to increase your fleet's Uptime. Click the button on the left to access the details of your vehicle's health data.

NECTRUC	K III Truck Driving Reports	s 🕙 Truck History 🚜 My Fl	eet 🔽 Vehicle Health 🔊 Taci	nograph			Θ :
/ehicle Health			Details			×	
	Critical Action Soon	Good	NMOKCXTP63 34 DEMO 41 Show on map	4DEMO41		Critical 10%	8
		3	Combustion Health	S Critical	> Engine combustion alert. Please visit the nearest Ford Trucks service.		
			E-Apu Braka Bada	Good Good		_	
			Cooling System	Good Good		_	
Last Data Retrieved	Date: 25/12/2023 15:30:15		Torque Availability	Good Good			
Search			State of Charge	🧭 Good		3god On	
Details	Vehicle Health	Chassis No	Engine Oil Level	Good			
<b>≡</b> -9	🙁 Critical		Mechanical Maintenance	Good Good			
≡ •9	Action Soon				OK		
≡ •9		MMOKCXTP634D	EMO43	34 DEMO 43	> Please contact with Ford Trucks service.		
≡ •9	Action Soon		EMO44	34 DEMO 44	A field service action is available on the vehicle. Please contact with Ford Trucks service	e.	
<b>≡</b> -9	Good Good		EMO35	34 DEMO 35			
≡ -9	Good		EMO36	34 DEMO 36			
≡ 49	Sood		EMO37	34 DEMO 37			
≡ -9	Good		EMO38	34 DEMO 38			
≡ -9	Sood		EMO39	34 DEMO 39			
≡ -9	Good		EMO40	34 DEMO 40			

In the window that opens, you can follow the health of your vehicle in 9 different parameters. Red warnings are categorized as critical and you need to visit the nearest Ford Trucks service immediately. Yellow warnings indicate situations that are given in advance and require you to contact your service. There is no problem with your green vehicles. You can click the «Show on Map» button to see the current location of your vehicle.

ONNECTRU	ICK 🖪 Truck Driving Report	ts 🕙 Truck History 🕌 My Fleet 🌄 Vehicle Heal	th 🔊 Tachograph				Θ 🛛
Vehicle Health		Summary					
	Critical Action Soon	Good 60%		Action Soon 30%	0	Critical 10%	8
Last Data Retrieve	d Date: 25/12/2023 15:30:15	Q Vehicles		✓ Companies ✓	Critical On 🍋 Action Soon On 🧲	Good On	I
Details	Vehicle Health	Chassis No	Vehicle Name	<ul> <li>Issues for Service</li> <li>Engine combustion alert. Please visit the nearest For</li> </ul>	rd Trucks service.		
i= -0	Action Soon	NMOKCXTP634DEMO42	34 DEMO 42	<ul> <li>APU (Air Pressure Unit) should be checked. Please of</li> </ul>	ontact with Ford Trucks service.		
<b>■</b> •9	Action Seen		34 DEMO 43	> Please contact with Ford Trucks service.			
<b>≡</b> 49	Action Soon		34 DEMO 44	> A field service action is available on the vehicle. Please	se contact with Ford Trucks service.		
<b>≡</b> 49	🕝 Good	MMOKCXTP634DEMO35	34 DEMO 35				
<b>≡</b> 49	Sood		34 DEMO 36				
≡ •9	Good Good		34 DEMO 37				
≡ •9	Good		34 DEMO 38				
<b>≡</b> 43	Good		34 DEMO 39				
<b>≡</b> 49	Cood		34 DEMO 40				

Click on the button shown to view your vehicle's past warnings.

#### CONNECTRUCK 🔟 Truck Driving Reports 🔨 Truck History 🚢 My Fleet 🌄 Vehicle Health 🗊 Tachograph

#### Vehicle Health > Truck History

#### Last Data Retrieved Date: 25/12/2023 12:36:42

Search			Q Date Interval 25/11/2023		📋 Is Active: 🛑 Critical On 🛑 Action Soon On 🗬 Good On
Details	Vehicle Health	Date	Chassis No	↑ Vehicle Name	Issues for Service
	🛛 Critical	08-10-2022		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
	🗙 Critical	08-12-2022		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
	Critical	Invalid date		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
	😣 Critical	Invalid date		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
:=	S Critical	Invalid date		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
	Critical	Invalid date		34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.
	🛞 Critical	Invalid date	NMOKCXTP634DEMO41	34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.

In the window that opens, you can check your vehicle's past warnings.

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CONNECTRU	CK 💀 Truck Driving Repor	rts 🚯 Truck History 🏔 My Fleet 🔽 Vehicle Health	Tachograph		Θ α ε
Vehicle Health	Critical Action Soor	s Summary Good 60%		Critical 10%	
Search		Q		<ul> <li>Companies</li> <li>Critical On Action Soon On Good On</li> </ul>	
Details	Vehicle Health	Chassis No	Vehicle Name	Issues for Service	
<b>■</b> ④	S Critical	NMOKCXTP634DEMO41	34 DEMO 41	> Engine combustion alert. Please visit the nearest Ford Trucks service.	
<b>≡</b> •9	Action Soon	MMOKCXTP634DEMO42	34 DEMO 42	> APU (Air Pressure Unit) should be checked. Please contact with Ford Trucks service.	
<b>≡</b> •0	Action Soon	MMOKCXTP634DEMO43	34 DEMO 43	<ul> <li>Please contact with Ford Trucks service.</li> </ul>	
· · ·	Action Soon		34 DEMO 44	> A field service action is available on the vehicle. Please contact with Ford Trucks service.	
<b>≡</b> 49	Good		34 DEMO 35		
<b>≡</b> 49	Good		34 DEMO 36		
<b>≡</b> 49	Good		34 DEMO 37		
<b>≡</b> 49	Good		34 DEMO 38		
<b>≡</b> 49	Good		34 DEMO 39		
<b>≡</b> 49	Good		34 DEMO 40		

You can use filters to customize your screen.

Tachograph Screen

ECTRUCK	Truck Driving Reports	Truck History	🖁 My Fleet 🛛 🚰 Vehicle Health 🔝 Tachograph							θ	0
				T COMPANY CARD – VEHIC	CLE PAIRING MY FILES DRIV	/ER LIST					
earch		Q						Download Tachograph Data	Auto Refresh	-	G
assis No	Driver	Vehicle Plate Number	Download Types	Request Type	Start Date	End Date	File Name	Status	Download		
IOKCXTP6KJM93532		34 FRD 34	Overview	Manual	26/04/2023, 11:13:14	26/04/2023, 11:14:44	M_NM0KCXTP6KMM93120_202301191114374	7.ddd Done	±		
IOKCXTP6KJM93532		34 FRD 34	Overview Activities	Automatic	25/04/2023, 11:08:57	25/04/2023, 11:10:16	M_NMOKCXTP6KMM93120_202301191110122	7.ddd Done	±		
OKCXTP6KMM93120		34 FRD 35	Overview	Manual	24/04/2023, 10:59:50	24/04/2023, 11:01:05	M_NMOKCXTP6KMM93120_202301191101003	32.ddd Done	±		
IOKCXTP6KJM93532	Abdullah Özer	34 FRD 34	Driver Data	Automatic	21/04/2023, 11:00:41	21/04/2023, 11:05:33	C_NMOR18TEJDK950053_2022122111382908	ddd Done	±		
IOKCXTP6KMM93120		34 FRD 35	Activities	Automatic	20/04/2023, 10:57:34	20/04/2023, 10:59:36	M_NMOKCXTP6KMM93120_20230119105929	44.ddd Done	±		
0KCXTP6KMM93120		34 FRD 35	Overview	Manual	19/01/2023, 10:38:55	19/01/2023, 10:40:35	M_NMOKCXTP6KMM93120_20230119104021	76.ddd Done	±		
OKCXTP6KMM93120		34 FRD 35	Overview	Automatic	18/01/2023, 09:35:20	18/01/2023, 09:36:44	M_NMOKCXTP6KMM93120_20230119093639	998.ddd Done	±		
MOKCXTP6KMM93120	Ahmet Özgün	34 FRD 35	Driver Data	Automatic	17/04/2023, 15:00:41	17/04/2023, 15:04:33	C_NMOR18TEJDK950053_2022122111382908	ddd Done	±		
IOKCXTP6KJM93532		34 FRD 34	Activities Detailed Speed Events & Faults Overview Technical Data	Manual	17/04/2023, 18:11:15	17/04/2023, 11:20:08	M_NMOKCXTP6KMM93120_20230111032004	-26.ddd Done	±		
IOPLXTP6KNM93532		34 ABC 1234	Overview	Manual	16/04/2023, 11:13:14	16/04/2023, 11:14:44	M_NMOKCXTP6KMM93120_202301191114374	7.ddd Done	±		
ious 1 2 Next				Total Number Vehicles liste	r of Vehicles: 13 ed from 1 to 10.						10

You can click on the «Tachograph» button to use the remote tachograph data download service. You can find the user manual of this service inside the page.

Profile Screen

CONNECTRUCK 🖪 Truck Driving Reports 🕤 Truck History 🚢 My Fleet 🌄 Vehicle Health 🔊 Tachograph θ C Đ Demo User Role Companies Change password Application Language Contact Us Agreements ConnecTruck Web Portal General Terms and Conditions Admin Consent Letter Privacy Policy Demo Change password English Change Contact Us VEHICLES USERS Search Vehicle Plate Number Edit Vehicle Name ↓ Chassis No 34 FRD 34 NMOKCXTP6KJM93532 34 FRD 35 NMOKCXTP6KMM93120 Total Number of Vehicles: 2 1 10 Vehicles listed from 1 to 2.

![](_page_33_Picture_1.jpeg)

You can click on the «Profile» icon to view your ConnecTruck contracts, vehicles, authorized users, and change the language.

Demo User Role Companies Change password Application Language Contact Us Agreements ConnecTruck Web Portal General Terms and Conditions Consent Letter Privacy Policy Demo Admin Change password English Change Contact Us VEHICLES USERS Vehicle Name ↓ Chassis No Vehicle Plate Number Edit 34 FRD 34 NMOKCXTP6KJM93532 34 FRD 35 NMOKCXTP6KMM93120 Total Number of Vehicles: 2 1 Next 10 Vehicles listed from 1 to 2.

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CONNECTRUCK 💀 Truck Driving Reports 🕤 Truck History 🚢 My Fleet 🌄 Vehicle Health 🔊 Tachograph

You can view the vehicles defined in your account from the «Vehicles» menu and quickly filter your vehicle from the «Search» box.

CONNECTRUCK	Truck Driving Reports      Truck History	My Fleet Vehicle Health 🔊 T	achograph		
Contectived	-				0 4 1
Companies	liser Bole	Channe password	Application Language	Contact Us	Arreements
Demo	Admin	Change password	English Change	Contact Us	Consent Letter Privacy Policy ConnecTruck Web Portal General Terms and Conditions
-				VEHICLES USERS	
					+ Add New User
" "	" " "	E -			a a a a a a a a a a a a a a a a a a a

You can add users to view vehicle data and register to the system from the «Users» menu.

	norts 🔊 Truck History 🤽 My Fli	eet 🔽 Vehicle Health 🔊 Tachograc			
unies User	r Role	Change password	Application Language	Contact Us	Agreements
Ad	min	Change password	English Change	Contact Us	Consent Letter Privacy Policy ConnecTruck Web Portal General Terms and Conditi
			VEH	IICLES USERS	

To add a user, click the «Add New User» button and follow the instructions.