

The Data Act Frequently Asked Questions

1. What are my rights under the Data Act?

You may have rights under the Data Act if you are a 'user' of our connected products and/or related services in the EU. This means you:

- **Own** a connected Ford Truck; or
- Have a **contractual right to use** a connected product (for example, leasing a Ford connected Truck)

If you fit into one of these two categories, the Data Act gives you two main rights for the data generated by your use of the connected product and/or the related service.

- **Access:** You can access the data yourself, following the steps outlined below.
- **Share:** You can share the data with third parties of your choice (when located in the EU).

These rights apply only to:

- **Readily available data** (raw or pre-processed data generated directly from vehicle usage)

They do not apply to:

- Derived or highly enriched data
- Data not collected by Ford Trucks

2. What are ConnecTruck connected products and related services?

ConnecTruck connected products and services include:

- Ford Trucks connected vehicles
- ConnecTruck Web Portal
- API services and (if applicable) mobile applications

Please note:

- Third-party applications not managed by Ford Trucks are outside this scope.
- Data generated by such applications must be requested directly from the third party.

3. Does the Data Act apply to me if I am outside the EU?

No. You only have rights under the Data Act if you are in the EU, and if you are a user of our connected Ford Truck (that we sell in the EU) and/or the related service we provide for that connected Ford Truck. You can also share your Data only with a third-party located in the EU.

4. What should I consider before I share my data with a third-party?

Remember, if you are thinking of sharing your Data with a third-party:

- You can only share your Data with a third-party in the EU.
- You should only choose a third-party you trust.
- You should have a written agreement with the third-party about what Data they can use and how they can use it.
- We will only send your Data to the third-party you specify, and only upon your specific request. But we will not independently verify any non-Ford Trucks person.

Just so you know, the Data Act allows us to charge the third-party if we send your Data directly to them, upon your request. But we will not charge you.

5. What data can I access or share?

The data available from your connected product or service depends on your vehicle model, your subscriptions, your enabled features, and your settings. Data falls into the following categories:

- **Vehicle Body & Chassis:** Data related to vehicle structure, axle loads, and tire pressure monitoring (TPMS) for vehicle condition and safety tracking.
- **Energy & Consumption:** Data related to vehicle energy levels and consumption, including battery status, fuel usage, and efficiency indicators.
- **Trip & Journey:** Data related to trip metrics, including distance, duration, and vehicle usage for journey tracking and operational analysis.
- **Vehicle Propulsion & Drivetrain:** Data related to engine, transmission, braking, and powertrain performance for monitoring vehicle operation and driving behavior.
- **Environment & Navigation:** Data related to vehicle location, positioning accuracy, and environmental conditions for tracking and navigation monitoring.
- **EV Performance & Usage:** Data related to electric vehicle battery status, energy consumption, charging processes, and health system monitoring performance and usage efficiency.

6. How can I understand and interpret my Data?

Data is provided in two formats:

- **Continuous Data:**
Real-time data via API
- **Historical Data:**
Downloadable files (JSON format)

7. How can I share my data with third parties?

You have two options:

Option 1

- Download the data and share it manually

Option 2

- Authorize a third party to request data directly

Requirements:

- Customer consent is mandatory
- You can revoke data sharing at any time

8. How can fleet managers access data?

Fleet users must:

- Register vehicles in the ConnecTruck system
- Use the portal to request historical data
- Use APIs for real-time data access

9. How can third parties access data (fleet context)?

Third parties must:

- Register to CAPI as an approved service provider. (Details can be found in our Data Act manual.)
- Obtain explicit customer consent
- Request access based on VIN
- Use APIs to retrieve data

10. What should I do when selling a vehicle?

- If you decide to sell your vehicle (or otherwise you permanently transfer your ownership of the vehicle, or your right to use it) to another person, you should let your dealer know.
- Or send an e-mail to care@ford.com.tr

11. I am a rental car company. How can I process the requests from my customers (to access their data and/or share their data with third parties) on their behalf?

If you receive a request for Data from your rental customer, then please follow the relevant instructions set out in FAQ8 or use the historical data request to submit details to process such requests on their behalf. Please ensure that the renter has the rights to the Data before processing any requests.

12. I am a public sector body in the EU seeking to make a request for data under Chapter V of the Data Act. How can I do this?

Public sector bodies in the EU may request access to data under Chapter V of the Data Act in exceptional situations, such as public emergencies or when there is an exceptional need to fulfill a specific public interest task.

- Submit the request via web portal as explained in the Data Act Manual

or

- **Prepare a formal request** and send an e-mail to care@ford.com.tr including:
 - The **legal basis** for the request
 - A clear description of the **purpose and intended use of the data**
 - The **specific data requested** and required level of granularity
 - The **timeframe** for which the data is needed